

Figure 1: Accessing and using Fulfilling Potential

n = 528

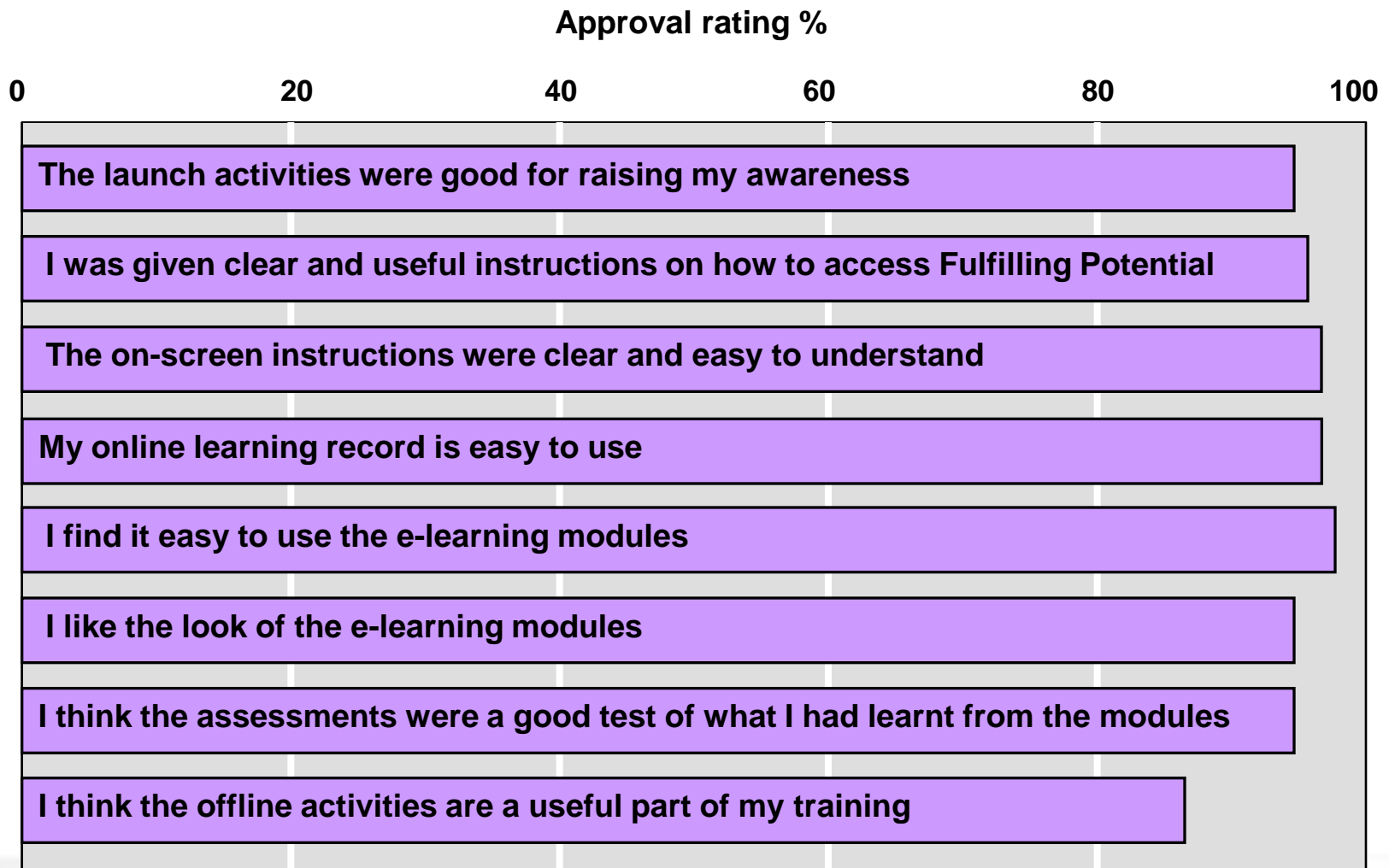


Figure 2: Using Fulfilling Potential e-learning modules

n = 528

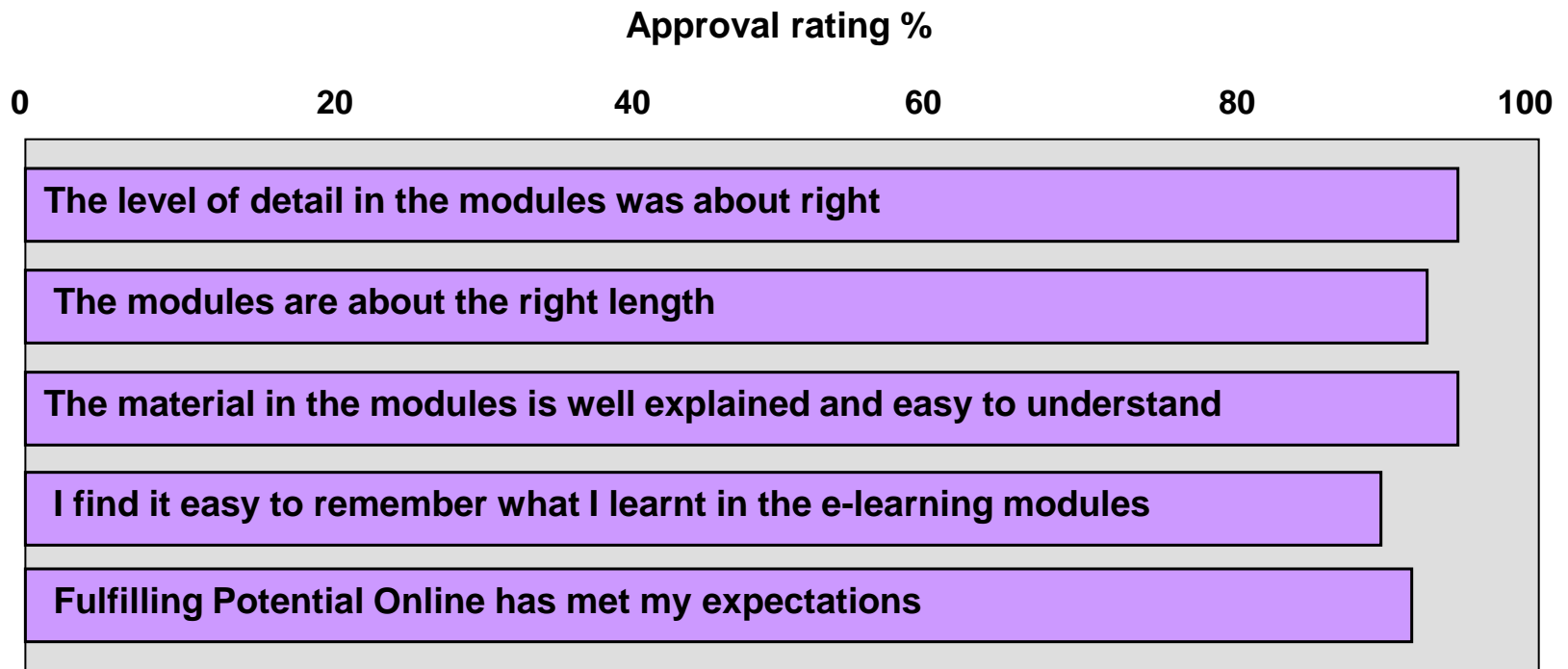
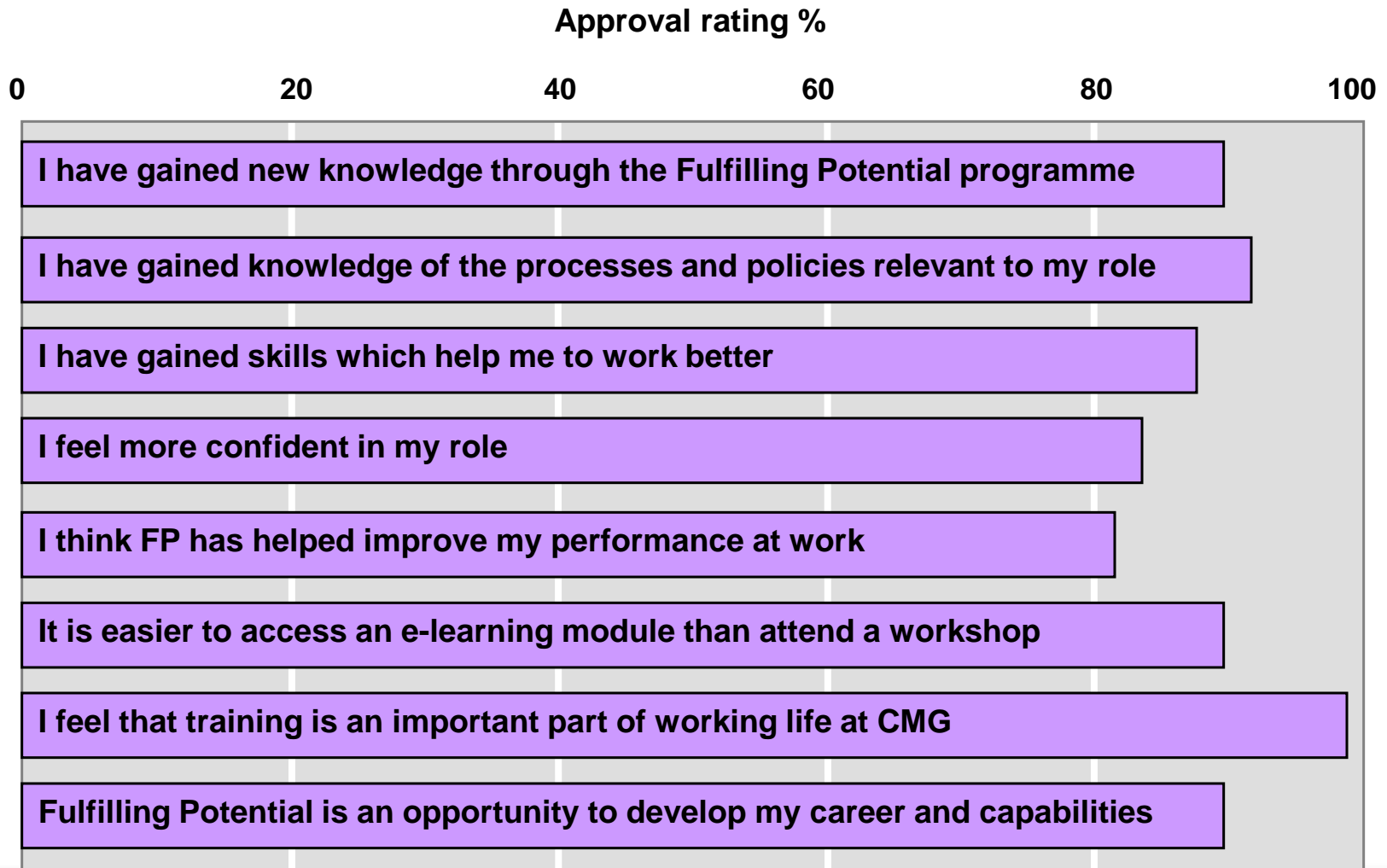



Figure 3: Fulfilling Potential - outcomes for staff

n = 528



Staff free text comments.....




Demonstrating
Value 

Easier staff rostering, fewer agency staff
= better continuity for service users

New joiners are more effective, more quickly

Outstanding return on investment

Praise from regulatory authorities.

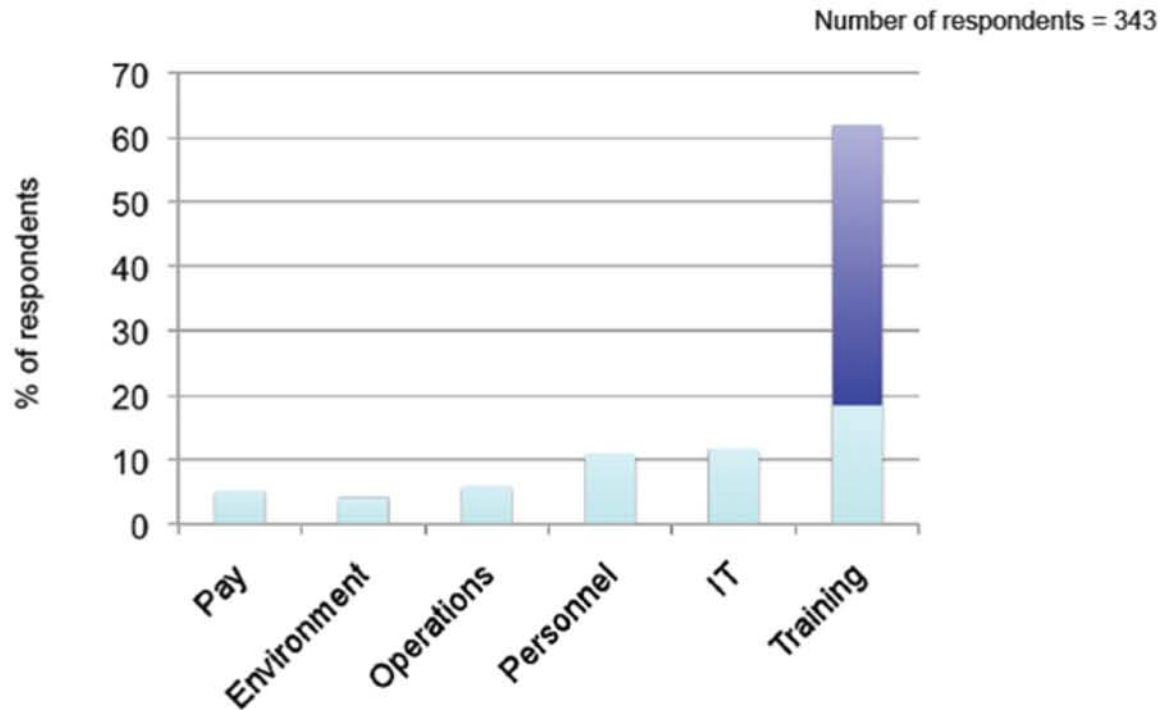
Demonstrating
Value 

“Fulfilling Potential has had a huge impact for CMG. And beyond learning and development, that impact goes right to the core of our values.”

David Spruzen,
Commercial Director, CMG

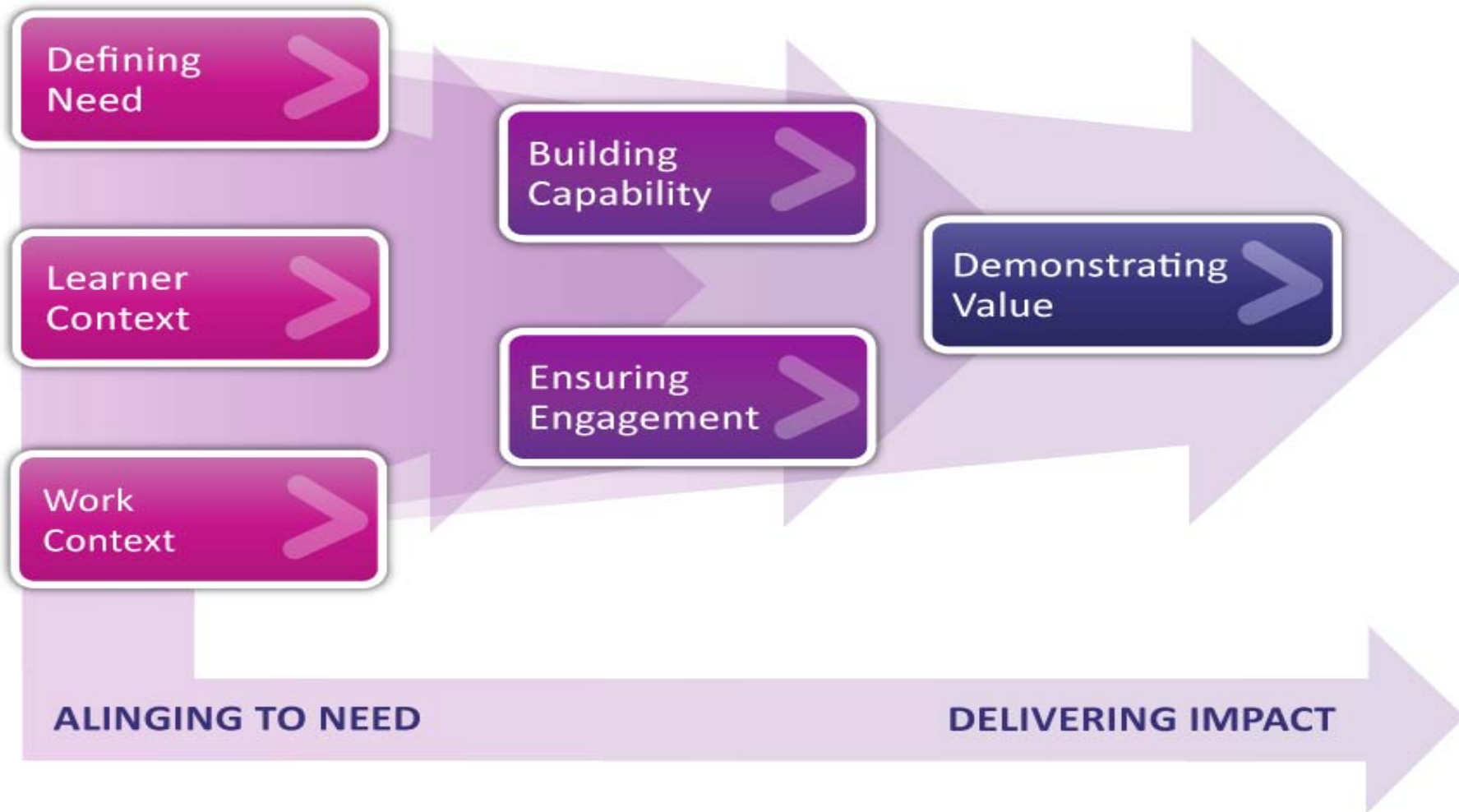
Staff satisfaction survey – September 2009

What is the best thing that CMG has done for you in the last 12 months?



Staff were not prompted nor given examples of potential things that CMG has done over the last 12 months. Of the 62% who gave training as their 'best thing', 44% specifically mentioned 'online learning' or 'e'learning' as being the best.

Towards Maturity – Six Strands of Activity



Care Management Group



Alison Innes-Farquhar
Mainstay Solutions Ltd
L&D Project Lead

Mainstay
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Owen Rose
Information Transfer
Learning Partners